

Who we are



Our Company

GPS Global is a world-class management consulting firm specializing in value added productivity solutions, performance enhancement training and organizational turnarounds.

When combining our client's institutional knowledge with our expertise in organizational performance and process improvement, together we generate dynamic capability for closing performance gaps and in meeting strategic business and organizational objectives. We bring knowledge to our clients through a combination of classroom training with hands on implementation

GPS Global works with its clients throughout the entire performance improvement process until the desired results are successfully achieved.

We not only deliver guaranteed and measurable bottom line results in the near term, but we transfer our technical knowledge to the client so they can independently achieve additional future benefits.

Its roots stretch back to the very beginning of the Six Sigma movement and breakthrough process at *Motorola* in the mid 1980's, and it actively supported *Allied Signal* and *General Electric* in their Six Sigma implementations.

In the late 1990s **GPS Global**, headquartered in Jacksonville, Florida, expanded its presence into *Latin America* and is responsible for introducing the Six Sigma philosophy into *Colombia, Ecuador, Peru and Venezuela*.

Today we work throughout Latin America and in the United States operating our offices in Jacksonville, Bogotá and Buenos Aires.

Our People

GPS Global is a pioneer in developing Six Sigma and Lean expertise in Latin America. Our talented staff of consulting professionals has helped clients to significantly improve organizational processes, and to flawlessly deliver new products and services.

GPS features a diverse group of experienced *Master Black Belts* strategically located in *México, Colombia, Argentina, Ecuador and in the United States*, and who are highly skilled and well respected in the international business community.



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Adding Value

Our Method:

GPS's approach is very different from most traditional management consulting firms. GPS not only delivers guaranteed results in the near term, but we teach and transfer our performance improvement knowledge to our client so they can continue to achieve future results without additional external assistance.

GPS associates use the latest in instructional design and adult learning techniques to ensure that the knowledge is clearly understood and absorbed.

GPS helps the client focus on the key processes and provides the tools to effectively close the performance gaps and to achieve the strategic goals. Further, these techniques and capabilities when fully learned become an integral part of the client's process improvement methodology.

The knowledge transfer of Lean Enterprise, Six Sigma, Design for Six Sigma and Workout methodologies allows the client to independently achieve ongoing success by closing future performance gaps and in meeting its organizational goals.

Our Goal:

For over 20 years, **GPS Global** has been a leader in working with organizations to solve complex problems, boost operating performance and maximize value for stakeholders.

As a widely recognized global professional services firm, we feature lengthy operational expertise and a hands-on approach to achieving superior performance improvement and turnaround management services.

Accountable for delivering results throughout our client's organization, GPS professionals work with large and mid-cap private and public firms, corporate management and boards of directors. GPS Global also initiates revenue enhancement procedures and cost management capabilities across industry sectors, with expertise in financial services, healthcare, telecommunications, manufacturing and in the public sector.

Whether partnering with management in an advisory capacity, developing and executing the client's business plan while serving in an interim management role or teaching performance improvement methodologies, our team of seasoned professionals focus on producing measurable bottom line results.



Our Clients



GPS Global has significant and proven experience in leading and providing **Lean, Six Sigma** and other productivity services for many **Best in Class** organizations throughout Latin America and in the United States.

North America:

Allied Signal
BellSouth
T- Mobile
Alltel
T I Automotive Group
Delaware Valley Flowers
Centennial Wireless
Corona Mansfield

Engineering Service
Telecommunications
Telecommunications
Telecommunications
Automobile
Flowers
Telecommunications
Ceramics

Others Countries

BellSouth Wireless Ecuador
BellSouth Wireless Perú
BellSouth Venezuela
Grupo Químico Venezuela
Hospital de Clínicas Caracas
Inversiones Mundial Venez.
Movistar Venezuela
Telefónica de Argentina

Telecommunications
Telecommunications
Telecommunications
Chemical
Health & Care
Holding Company
Telecommunications
Telecommunications

Colombia:

Alpina
BellSouth Wireless
Cementos Titán
Computec
Delaware Valley
FSF de Bogotá
Grupo HOSA
Grupo Químico
Grupo Sanford
- Biofilm
- Filmtex
- MiniPak
- Polybol
Industrias Del Maíz
Ingenio Pichichí

Dairy Industry
Telecommunications
Cement Pipe
Information Services
Flowers
Health & Care
Flowers
Chemical
Holding Company
- Plastic Film
- Plastic Film
- Plastic Film
- Plastic Film
Corn Products
Sugar Products

Inversiones Mundial
- Pintuco
ISA
Jardines de los Andes
Leasing Bolívar
Organización Corona
- Arcesa
- Colcerámica
- Gamma
- Home Center
- Sumicol
- Vajillas Corona
Protela
Tampa Airline

Holding Group
- Paint
Energy
Flowers
Financial Services
Holding Company
- Remodeling
- Ceramic coating
- Ceramic Isolations
- Home Center
- Mining Industry
- Ceramic
Textile
Air Cargo Carrier

Our Services



Lean Enterprise:

Lean is simply about creating more value for customers by eliminating activities that are considered waste. Any activity or process that consumes resources, adds cost or time without creating value becomes the target for elimination.

Lean principles and practices can be successfully applied in any industry or business situation. Lean focuses the organization, all of its employees, and its suppliers, on delivering value from a customer's perspective. It efficiently aligns the value creating processes for each product or service along a value stream, and pulls it effectively through, based on customer demand and timing.

It meticulously examines the flow of all activities and actions required to bring a product or service from concept to production launch, from order to delivery, and from raw material to final delivered product.

Six Sigma:

Removing variation and defects from processes, while increasing the process capability, to virtually achieve products and services with zero defects, increasing customer satisfaction and loyalty.

Uses the DMAIC (Define, Measure, Analyze, Implement, and Control) problem solving methodology and produces direct bottom line results by focusing on improvement projects with high Net Present Value.

Design for Six Sigma: Methodology for designing or re-designing a product or a service from the ground in order to make them defect free and perfectly client focused using a set of sophisticated and statistical tools.

Lean Six Sigma:

LSS uses tools from both **Lean** and **Six Sigma** methodologies in a specific sequence that focuses on eliminating non-value added activities, improving cycle time efficiency, reducing variation and defects, while substantially reducing costs. All these targets are achieved in accordance to well defined customer expectations.

Lean Six Sigma will help your organization to be more innovative, to measurably improve quality, to enhance productivity and to foster long term sustainable growth.

Today, many organizations face demanding business environments that accentuate continuous change in both technology and in key market drivers, Our clients successfully use Lean Six Sigma to navigate through these competitive challenges and to consistently generate optimal bottom line financial results.



Our Services



Workout:

Work-Out focuses on quick actionable implementation of measurable improvements achieved with speed, simplicity, and teamwork. In practice, it allows organizations to be more lean, efficient, and responsive to changing market conditions.

Work- Out assembles cross-functional teams of associates together to develop and install recommendations to address acute business opportunities and challenges that have been identified by leadership.

Approved recommendations are expected to be implemented within 90 days or less. The Work- Out process builds cooperation between functional silos and various organizational levels.

Strategy & Operations

Our Performance Improvement specialists work with our client's management team to facilitate key decision making and to implement core business initiatives. Together we dramatically increase the performance of our clients' business by focusing on skillfully executing the business plan and by integrating industry and functional knowledge into corporate strategy development, mergers & acquisitions, customer relationships, financial management, supply chain, and operational excellence. GPS Global creates cross-functional and innovative solutions to achieve operational efficiencies and to realize measurable bottom line performance improvement.

Services

- Facilitate the entire Strategic Planning Process.
- Perform Organizational Assessment & Business Environmental Analysis.
- Assist in setting the Strategic Direction and Course of Action.
- Develop the Action Plan (Objectives, Responsibilities and Timelines)
- Write and Communicate the Strategic Plan.
- Activate Balanced Scorecard.
- Monitor and Evaluate Plan Performance.





Our Services

Lean Tools:

There are many tools in the Lean Enterprise philosophy that can be implemented separately or as a package depending on our client requirements.

VSM: Value Stream Mapping is a visualization tool used to analyze the flow of resources and information required to deliver a product or service to customers. It removes non-value added steps and compresses the client's processes for greater efficiency.

5S: By applying the principles of **5S**, organizations can remove waste from their value streams, install visual controls and enhance overall workplace cleanliness. The first three pillars of **5S**: *Sort*, *Straighten* and *Shine* are used to create a clean, safe and efficient working environment. The last two pillars: *Standardize* and *Sustain* are required to ensure these conditions do not deteriorate. Just imagine a workplace that always looks as though it has just gone through spring-cleaning!

A program of 5 S's means more than only maintaining a cleaner and better organized work place. It represents an immediate increase in the productivity of associates, which translates into improvements of the cycle times and perhaps more importantly; it represents a fundamental change in the attitude of workers towards their workstation.

Kaizen Events: Focused short-term projects to introduce rapid change into the organization. It comprises training associates, defining the problem or goal, documenting the current state, brainstorming and developing a future state, implementing modifications, developing a follow-up plan, and presenting results. It will result in improved cycle times, increased capacity, and enhanced service levels.

Visual Plant: Methodology for communicating critical process information accurately and efficiently. It enables teamwork and coordination of activities consistent with organizational strategy.

SMED: Setup reduction is the process of reducing changeover time. Since setup activities add no marketable form, fit, or function to the product, they are by definition non-value adding. The tool for addressing setup time optimization is the Four-Step Rapid Setup method. The principle of this method is to eliminate anything that interrupts or hinders productivity.

TPM: Total Productive Maintenance is a methodology designed to ensure that every piece of equipment is always available for use without breakdown by employing regular routine servicing, failure prediction and proactive intervention. TPM is designed to provide an uninterrupted process flow, shorten cycle times and to lengthen Mean Time Between Failure (MTBF) intervals.



Contact Us



Many businesses and organizations both domestically and internationally, face stiff and growing competition. Revenues and margins are trending down and increasing competitive pressures are a source of constant concern. Maintaining or growing Market share and overall earnings performance are ongoing challenges. Contact us, our experts will bring a solution and help to achieve business results for short and long term.

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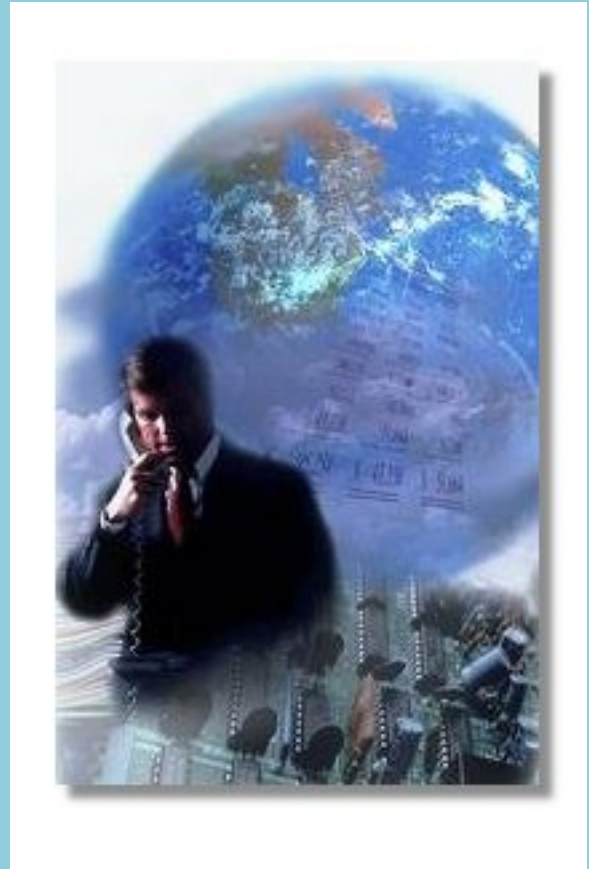
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